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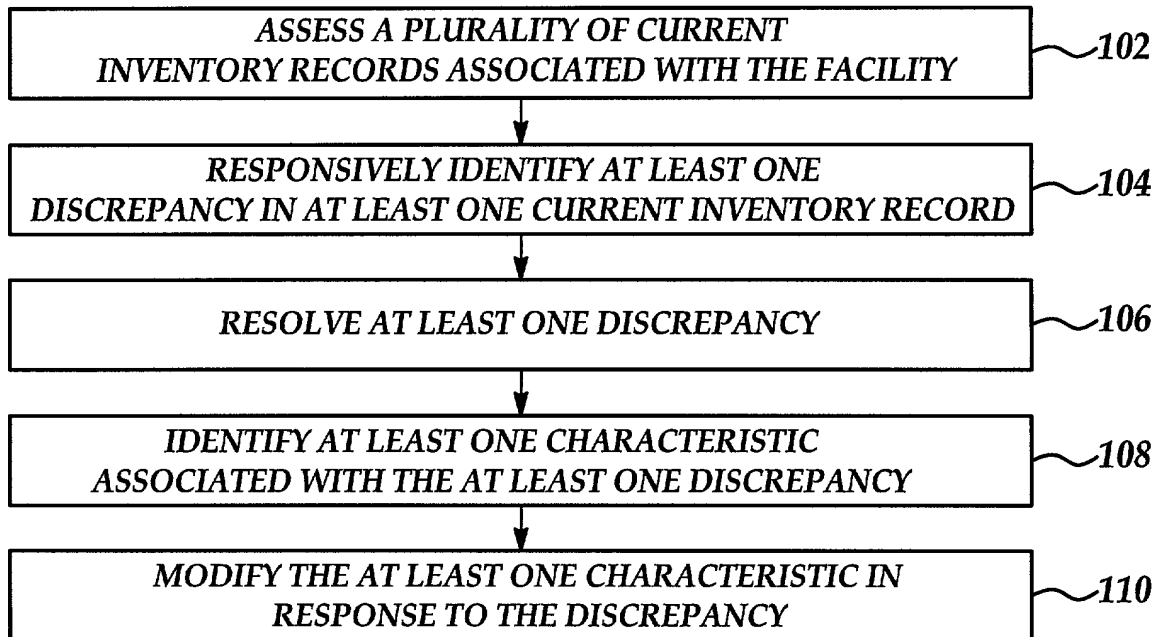


Figure 1

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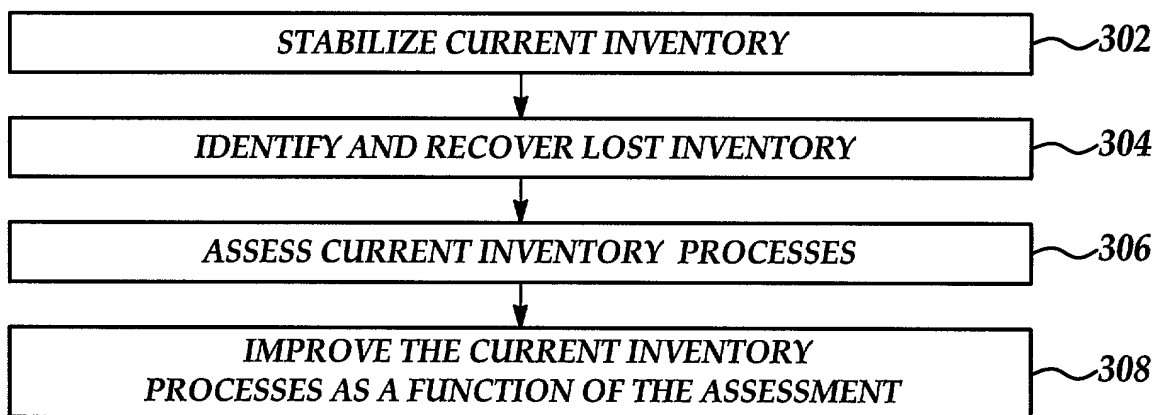


Figure 3

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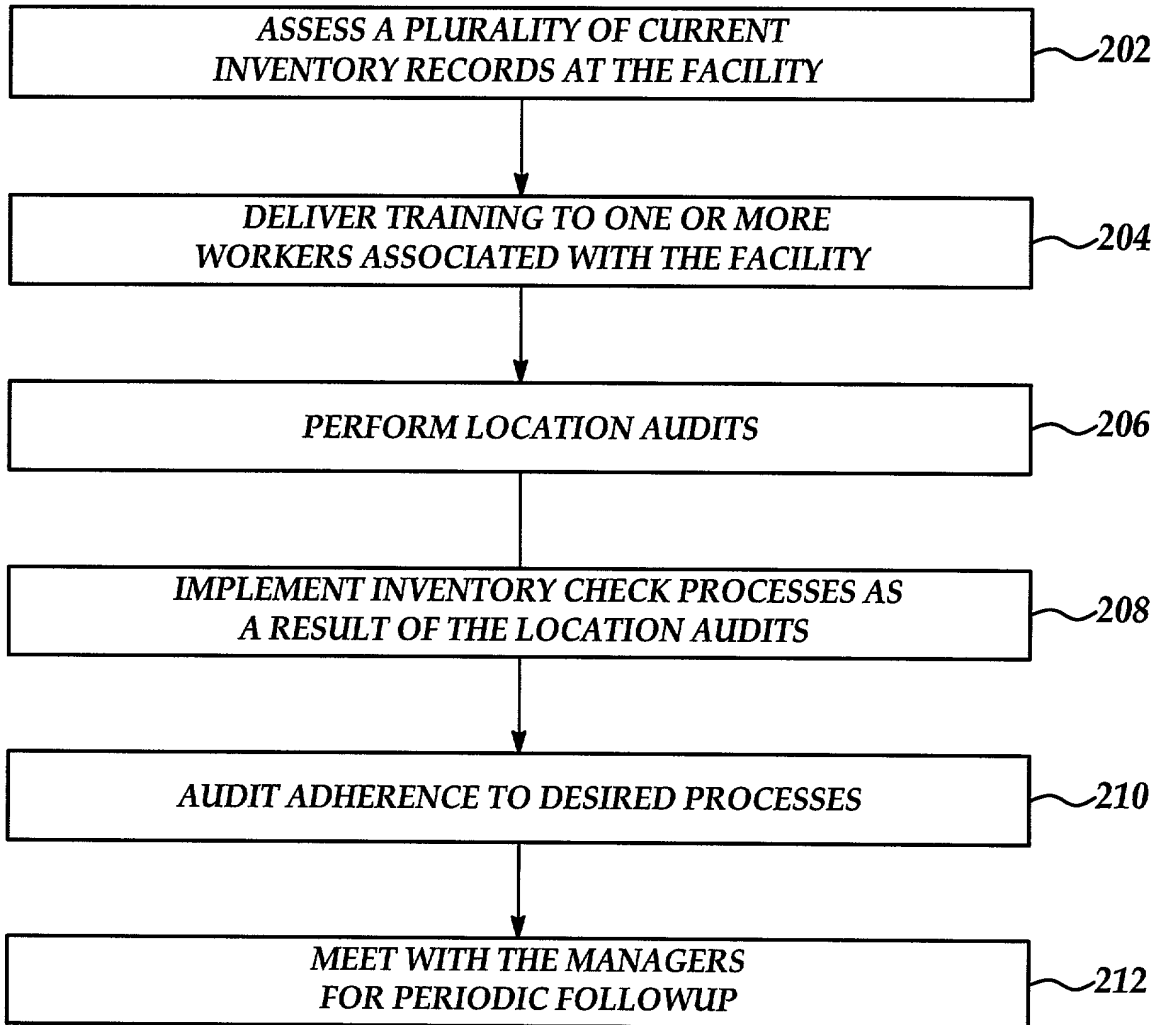


Figure 2

Definition of Projects and Phases		Activity
FUNCTION	ACTIONS	
	Provide Location Audits if Needed	A
<u>Phase 1/ Facility Stabilization</u>	Perform an Inventory Analysis (e.g., using a process such as a statistical test count)	B
	Communicate process to facility management and provide associated awareness training where appropriate	C
	Review inventory analysis (including location audits if performed) with facility management	D
	Develop a plan to perform functions associated with identified issues, e.g., vagrant stock, grief resolution etc	E
	Assign responsibilities for the implementation of the plan	F
	Implement a revised role of identified job functions (e.g., stock counter coordinator, inventory counter)	G
	Explain performance metrics to be used	H
	Establish and explain supervisor procedures	I
	Establish modified (or new) warehouse procedures	J
	Perform another inventory analysis (e.g., a second statistical test count and location audit if appropriate)	K
	Review inventory analysis to ensure facility is stabilized	L
	Develop a communication link between client and consultants to manage/ coordinate ongoing activities	M

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Figure 4

Definition of Projects and Phases	
FUNCTION	ACTIONS
Phase II Historical Inventory Recovery Process	Initiate new/modified counting procedures, which are performed, in part, based upon inventory exceptions
	Implement a statistical test count program
	Implement performance metrics
	Implement inventory reconciliation processes
	Perform on-going statistical test counts
	Begin Inventory recovery
	Review statistical test count results
	Perform adjustments where appropriate and report accordingly
	Review facility progress based upon performance metrics (e.g., review results of statistical test count and adjustments)

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Figure 5

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Definition of Projects and Phases	
FUNCTION	ACTIONS
Phase 3 Review Processes and Provide Recommendations	Review current processes (e.g., reconciliation process, receiving process, shipping process, claims process, transfer processes, grief resolution process etc.) and provide change recommendations
	Educate/Train clients on new processes (roles and responsibilities)
	Implement/Modify processes where appropriate

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Figure 6